



DocNetwork LLC
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Overview

CampDoc is an electronic health record system for camps and programs which allows families to fill out required forms and medical information, and sign required documents. Camp staff will benefit from the features for running reports, sending messages, documenting health log entries and medications all in one place. This system will give your camp staff instant access to camper health information, a key component in keeping campers safe and happy while at camp.

Scope

CampDoc will build a custom application providing a way for campers and staff to register or apply, as well as fill out any forms needed for camp. Staff will be able to access camper information and track injuries/illness, medications, payments, and run reports for concise information.

CampDoc will designate an account manager to build, service and maintain your custom account. Your customized account will be built specifically to include the forms you provide. Your account manager will be your point person for everything related to your account. In addition to building your account, your account manager can arrange trainings to make sure that all your staff know exactly how to best use the system.

CampDoc provides customer phone and email support to our camps at no additional cost. Support is available to participants as well as your staff. Support hours are 8am- 5pm ET Monday through Friday. We offer extended support hours on the weekdays and weekends during May through August from 8am-7pm ET Monday-Friday, and 10am-5pm ET on weekends.

Next Steps

Please reach out to Denne Lawton to join the CampDoc pilot!
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Online Registration Features

- No setup fees or monthly fees
- Accept all major credit cards and electronic checks
- Ability to have families register, pay deposits and tuition online
- Payment plans
- Process discounts and coupons
- Balance reminder emails
- Reports showing history of and balances
- Provide refunds directly through system
- Automatic confirmation emails and receipts
- Set capacity limits, and limit sessions based on age and gender
- Waitlists
- Donations
- Travel protection plan for campers who cancel and/or need emergency medical coverage

Health Forms Features

- Forms are custom built from scratch
- External registrants can be easily imported, triggering an automatic invite to complete forms
- Instant access anywhere with internet connection
- Customizable and eliminates legibility issues
- Required fields (e.g. no more "oops, I forgot to fill out the back page of the health form")
- Dynamic forms with ability to ask additional questions based previous answers
- Automatic reminder emails with custom text at any frequency the camp chooses
- Allergy module requires family provide allergen, reaction and anaphylaxis risk
- Medications with required fields and FDA database lookup for name and strength
- Authorizations with an electronic signature can be used for anything (e.g. permission to treat, horseback riding waivers, pick-up authorization for day camps)
- Information saves from year-to-year so parents are not required to start from scratch, they simply need to review and re-authorize
- Health staff can start reviewing records in real time prior to the start of camp
- Generate reports based on any questions you ask (e.g. show me all of the campers in session two with asthma or ADHD)
- Pull allergy reports (e.g. show me all of the campers during week three with food allergies, and give this report to a unit leader or kitchen staff)
- Set permissions so only those with "authorized access" can see confidential information
- Document medication administration in the eMAR or create paper MARs
- Alerts for missing medications, reducing risk for preventable medication errors
- Create medication labels to package medication for off-site or overnight trips

Illness and Injury Health Log Features

- Log all of your visits to the camp clinic electronically
- Gets rid of paper health log (e.g. illegible, can't find what you're looking for)
- Allow for better risk management (e.g. show me all of the campers with sprained ankles during first session, or all of the injuries horseback riding)
- View graphical statistics and trends for real-time illness/injury data
- Setup triage mode to help camp nurses prioritize which campers to see first (e.g. camper with asthma and difficulty breathing before a camper with a rash)
- Meets ACA and meets most state health department requirements. Also it is add only, and cannot be modified or deleted once submitted into the system
- Health Log Tracking Board. Providers will be able to view where campers and staff are located in their clinic (e.g. see a list of campers who are currently being observed).

Additional Features

- 2-Factor-Authentication. Individual users will have the option to enable 2FA for increased security, and organizations will have the option to require 2FA for their providers.
- Electronic check-in - allow families to add trusted contacts and photos of those who are authorized for pick-up. An organization can then electronically check-in and check-out participants on a mobile device and generate detailed attendance reports.
- Multiple Language Support - ability to support multiple languages. With multilingual support you can create and manage translations for all of the content in your health profile.
- Travel & Emergency Medical protection - quality coverage for campers in case of cancellation or interruption, parent employment termination, delayed flights, and baggage loss or damage. Campers will also be eligible for coverage for emergency medical expenses during international and domestic trips, in case of sickness, accidents, evacuation, and transportation home.

Training Webinars:

<https://support.docnetwork.org/hc/en-us/articles/360036009471-CampDoc-Training>

Help Site:

<https://support.docnetwork.org/hc/en-us>

CampDoc Features to Facilitate Virtual Programming:

- Provide custom instructions guiding participants through the online experience
- Customize auto-notifications to inform/guide their online experience
- Ability to send messages to participants to inform/guide their online experience
- Embed recorded webinars
- Embed live links
- Add COPPA or other online risk authorizations to the forms
- Collection of internet usage information - device type, access to internet
- Facilitate staff requirements - background checks, orientation, forms
- Provide a platform for participants to register for online programming and make payment if needed.